EFFECT OF ASSET PERFORMANCE MANAGEMENT ON PROFITABILITY OF DEPOSIT TAKING SACCOs IN NAKURU COUNTY, KENYA

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Abstract
Sound asset performance management is a prerequisite for a financial institution’s stability and continuing profitability, while deteriorating asset performance management is the most frequent cause of poor financial performance and condition. The study was guided by four variables; loan performance management, fixed assets management, financial investments management, and accounts receivables management. The study used explanatory research design, stratified proportional sampling and random sampling technique. Primary data was collected using structured questionnaires. The target population was branch and operations managers from each of the Saccos in Nakuru and management staff from various departments of the Deposit Taking SACCOs from the main office. Data was analyzed using descriptive statistics including, frequencies, mean and standard deviations and inferential statistics methods including correlation coefficient and with the assistance of SPSS as the tool of analysis. The research findings indicate there exist a significant positive relationship between loan performance, fixed assets management, financial investments management, accounts receivables management and profitability of deposits taking saccos in Nakuru Town. Conclusions were made that loan performance management, fixed assets management, financial investments management and accounts receivables management have a significant effect on profitability of deposit taking Saccos in Nakuru Town.

Keywords: Asset performance, profitability, SACCOs, Kenya
INTRODUCTION
The Sacco sector has globally experienced growth and diversification in the range of products and services that the sector provides in the market. Sacco's have been recognized worldwide as important avenue of economic growth. Close to a billion people are affiliated with co-operatives in different parts of the world. Many countries that have achieved economic development have a vibrant and dynamic cooperative sector which contributes substantially to the growth of those economies (Clement, 2012). The World Co-operative Monitor has revealed a global turnover of 2.2 trillion USD for the world’s top 300 co-operatives. Co-operatives generate partial or full-time employment for at least 250 million individuals worldwide, either in or within the scope of co-operatives, making up almost 12% of the entire employed population of the G20 countries (ICA, 2015).

According to a study by Eurofinas (2016), European consumer credit providers, granted new loans worth €456.6 billion in 2016, an increase of 10.7% compared to 2015. The results of the Eurofinas 2016 Annual Survey shows increases in new business across all lending categories, with particularly strong growth in personal loans and used vehicles.

In Uganda, the Uganda Co-operatives and Savings Credit Union, which seeks to be the country’s Sacco umbrella body is still financially weak while Banque Populaire du Rwanda, which started as a credit society, has turned out to be one of the region’s success stories although many others, including those being supported by the government are faced with governance and administrative challenges. In Tanzania, by March 2013 of the national total of 9,700 registered cooperatives, 5,559 were SACCOs, with 45% in urban areas – an increase from 5,344 in 2011. They included 1,153,248 members, representing about 25% of clients in the financial sector (both formal and semi-formal organizations) (WB 2013).

In Kenya, SACCOs as a subset of the wider cooperatives have further expanded in the types of savings and credit financial services that they offer to their membership. Key among these financial services is the venturing into the deposit-taking financial business, similar to the one undertaken by commercial banking institutions except for the fact that, such deposits are taken from members.

This expansion of the financial services to deposit taking led to the emergence of the Deposit Taking Sacco Societies (DT-SACCOs), thereby giving rise to two clusters of SACCOs namely the Deposit-Taking segment (DT-SACCOs) and the non-deposit-taking segment (non-DT-SACCOs). It is important to underscore that this is unlike other jurisdictions where there is no distinction between deposit-taking and a non-deposit taking SACCOs. For instance all Credit Unions in USA, UK & Ireland, Brazil, and Latin America are by law authorized to take deposits
from their members; and so it is with the Cooperative Banks in South Africa, India, and continental Europe etc.

In order to remain competitive in the ever changing global market, SACCOs have to be prudent in managing their assets (Sagwa and Kembu, 2016). Asset management is a very important component of corporate finance because it directly affects the liquidity, profitability and growth of a business and is important to the financial health of businesses of all sizes as the amounts invested in working capital are often high in proportion to the total assets employed. The management of short-term assets is as important as the management of long-term financial assets, since it directly contributes to the maximization of a business’s profitability, liquidity and total performance. Consequently, businesses can minimize risk and improve the overall performance by understanding the role and drivers of working capital (Nyabwanga, 2011). According to Levine (2008), assets strongly determines the performance of any financial institution because it increases interest income and reduce the cost burden of bad debt management at the same time by law, banks are expected to keep aside cash deductible as an expense so as to cushion the institution against bad debts and other loan defaults (Ombaba, 2013).

SACCOs just like any other financial institution, rely on assets to earn higher returns and thereby increasing their financial soundness hence profitability. Asset performance management can be measured/weighed through loan performance management, fixed assets management, financial instruments management and accounts receivables management. Loans remain the key asset of Deposit Taking SACCOs because the core business of DT-SACCOs is the mobilization of savings and advancement of credit to members. The fact that loans and credit advances constitute a huge portion of the assets of DT-SACCOs makes a continuous assessment of the quality and performance of loans very critical in determining the financial soundness, safety and wealth maximization of shareholders/members as well as general profitability of DT-SACCOs. Fixed assets management involves managing investments properties (land and buildings), property and equipment (including land and buildings reserved for own usages), prepaid lease rentals and intangible assets. If fixed assets are not earning expected returns, profitability may be unforeseen.

Financial investments management in the DT-SACCO system is composed of overseeing investments in securities, companies and deposits held with other cooperative societies. As a precursor towards the establishment of a central liquidity facility for the DT-SACCO system, participation of the national payment systems, and the operationalization of inter-borrowing among DT-SACCOs, it is imperative that DT-SACCOs are sensitized to increase their investments in government securities which are in almost all cases the acceptable
statutory collateral for such initiatives as liquidity support from government or the facilitation of an inter-SACCO borrowing framework. Such investments would earn returns for the SACCO. Accounts receivables are amounts owed or due to the SACCO excluding member loans. These are for instance; retirement benefit assets, deferred tax assets, tax recoverable, medical fund assets. With such amounts, the SACCOs are able to earn returns through re-investments and for liquidity purposes as well. These are under the Accounts receivables management.

**Asset Performance Management**

Asset performance refers to a business’s ability to take productive resources and manage them within its operations to produce subsequent returns. Asset performance is typically used to compare one company’s performance over time or against its competition. Asset performance management is a systematic process of deploying, operating, maintaining, upgrading, and disposing of assets cost-effectively. The term is most commonly used in the financial sector to describe people and companies that manage investments on behalf of others. The objective of Asset Performance Management (APM) is to deliver comprehensive, real-time views of your organization’s infrastructure performance, so that you have the ability to drive forward-looking decisions.

These objectives include; enhancing loan performance management, fixed asset management, financial investments management, accounts receivables management as well cash and cash equivalents management.

The main focus include streamlining the asset planning process; improving the quality of asset management reports, budgeting optimally between capital works, maintenance, and renewals so as to meet the greatest need, aligning the organization for tighter operational execution in relation to strategic goals, keeping stakeholders, analysts, and executives better informed of your organization’s operational status, and ensuring the organization’s infrastructure investments are being used to their maximum efficiency and effectiveness (ICMA, 2017).

**Deposit Taking SACCOs in Nakuru Town**

Cooperative societies are an autonomous association of persons united voluntarily to meet their common economic and social needs through jointly owned and democratically controlled enterprises, which are organized and operated under the principles of cooperatives (ICA, 2005). They are embodied in the values of self-help, honesty, openness, self-responsibility, social responsibility, democracy, quality, equity, solidarity, mutual caring, efficiency, transparency and accountability (Okello, 2006; ICA, 2005). Generally, cooperatives are community institutions voluntarily and autonomously established and managed by the communities, and also give
services for the local communities. SACCOs have the ability and opportunity to reach clients in areas that are unattractive to banks, such as rural or poor areas (Clement, 2012). This has made SACCOs more attractive to customers, thus deeply entrenching themselves in the financial sectors of many countries (Munyiri, 2006).

SACCOs form a vital part of Kenya’s financial system. Kenya has the most vibrant and dynamic Sacco sectors in Africa. They range from agricultural and livestock co-operative societies in the rural areas to the savings and credit co-operatives in the urban centers (ICA Report, 2013). Deposit-taking Sacco Societies (DT-SACCOs) is a segment of the wider SACCO sub-sector in Kenya. The wider Sacco sub-sector comprises the deposit-taking (DT-SACCOs) and the non-deposit taking Sacco Societies.

The non-deposit taking segment is composed of those Sacco Societies whose businesses are limited to the mobilization of non-withdrawable deposits for purposes of lending to their members. These non-withdrawable deposits are not withdrawable during the subsistence of the membership to the Sacco Society, but may be used as collateral for the lending to the member and only refunded upon the cessation of such membership. These Sacco Societies are currently supervised under the legal frameworks of the Cooperative Societies Act which is domiciled at the office of the Commissioner for Cooperative Development.

The deposit-taking (DT-SACCOs) segment of the sub-sector is composed of those Sacco Societies which undertake both withdrawable and non-withdrawable deposits. Whereas the non-withdrawable deposits portion of the business may be used as collateral and are not refundable unless on cessation of membership from the Sacco Society, the withdrawable deposits portion of the business can be accessed by the members at any time, hence are demand deposits.

The Sacco Societies Act and Regulations 2010 made thereunder however apply only to deposit taking Sacco Societies (DT-SACCOs), and the Authority’s supervisory and regulatory mandate is thus limited to deposit-taking Sacco Societies (DT-SACCOs) only.

Even though it was envisioned in Section 3(2) of the Sacco Societies Act that certain specified non-deposit taking Sacco Societies would by regulations be brought aboard its supervisory framework, such regulations specifying the non-deposit taking Sacco Societies in respect of which it would apply have not been made.

While as a whole the sector is much smaller in absolute terms than the banks – accounting for an estimated approximately 10% of the assets in deposit-taking intermediaries – the significance is far greater. SACCOs provide services to three million Kenyans and frequently offer services which cannot be found elsewhere. A total of 21 of deposit taking
Saccos in Kenya held assets worth more than Ksh2.07 billion ($24.3 million), which was the total asset base of Jamii Bora Bank, one of the smallest banks in the country. Comparatively, CBK data shows that deposits in the banking sector increased by 14.2 per cent to Ksh1.76 trillion ($20.48 billion) as at the end of December 2012 from Ksh1.54 trillion ($18.12 billion) as at the end of December 2011 supported by aggressive mobilization of deposits by banks, remittances and receipts from exports (CBK, 2013).

In rural areas many farmers depend on their SACCOs for credit and payment services. As user-owned institutions they provide an important alternative institutional form to banks. Global experience from the financial crisis of 2007/08 suggests that this diversity can contribute to resilience. With the expansion of Kenya’s financial system over the last two decades the SACCOs sector has also developed significantly. As Jared (2013) asserts, the cooperative form is therefore regarded as having enormous potential for delivering pro-poor growth that is owned and controlled by poor people themselves. Nevertheless it is recognized that, lacking in capital and business management capacity, cooperatives have had a rather disappointing history in developing countries (Birchall, 2004). There is an argument then that it is the broader characteristics of cooperative organization such as social ownership, people-centered objectives and their community base, rather than their precise organizational form should be advocated.

Statement of the Problem
Managing business performance in today’s complex and rapidly changing business climate is crucial for any organization’s short-term and long-term success. In order to maintain investor confidence and provide insight to top management, there is an increased demand for organizations to provide prospective insights on business trends and drivers of performance. Financial planning, a key component of managing and driving business performance, continues to be of limited value and mired with conservatism for many organizations.

Sound asset performance management is a prerequisite for a financial institution’s stability and continuing profitability, while deteriorating asset performance management is the most frequent cause of poor financial performance and condition. SACCOs must therefore ensure that the management of asset performance is efficient and effective. On that basis, it is simply good business to put asset performance management at the ‘front end’ by managing it strategically. The existence of an efficient market in Kenya has enabled most investors to take advantage of available information to invest in profitable investment and projects that are profitable.
Adnan (2012) investigated the effects of management of assets quality on the value of shareholders and profitability. From this study, it was clear that a bank’s assets quality indicates a collective positive impact on profitability and shareholders’ value in Jordanian listed banks. The current study will focus on the effects of asset performance on profitability of deposit taking SACCOS in Nakuru Town. Investment decisions made by the management of cooperatives should lead to their increased growth, reduced risks and high survival rate. However, of critical concern to both practitioners and academia is that the investment culture for the cooperative sector in Kenya is very low (Onchangwa, Ongoncho, Onchonga, and Njeri 2013). It is pointed out by Clement, Martin, & Ambrose (2012), that SACCOs have been faced with the challenge to build enough wealth, through accumulation of institutional capital, which has been attributed to weak financial stewardship, inappropriate capital structure and imprudent funds allocation strategy and inefficiency in asset performance management.

General Objective
The general objective of the study was to determine the effects of asset performance management on profitability of deposit taking SACCOS in Nakuru Town.

Specific Objectives
The study was based on the following objectives:
  i. To establish the effect of loan performance management on profitability of deposit taking SACCOs in Nakuru Town.
  ii. To assess the effect of fixed assets management on profitability of deposit taking SACCOs in Nakuru Town.
  iii. To establish the effect of financial investments management on profitability of deposit taking SACCOs in Nakuru Town.
  iv. To establish the effect of accounts receivables management on profitability of deposit taking SACCOs in Nakuru Town.

Hypotheses
The following hypotheses were formulated and tested:
H0₁: Loan performance management has no significant effect on performance profitability of deposit taking SACCOs in Nakuru Town.
H0₂: Fixed assets management has no significant effect on profitability of deposit taking SACCOs in Nakuru Town.
Ho3: Financial investments management has no significant effect on profitability of deposit taking SACCOs in Nakuru Town.
Ho4: Accounts receivables management has no significant effect on profitability of deposit taking SACCOs in Nakuru Town.

**Significance of the Study**

The study is significant to the management of deposit taking SACCOs in Kenya in regard to development of asset performance management strategies and help them remain financially sound in the industry as so achieve their objectives of improving the living standards of their members.

The study is also significant to the government in formulation and implementation of stronger regulatory frameworks with regard to asset performance management by deposit taking SACCOs. This thus, leads to better protection of members'/depositors' funds while enhancing the SACCOs' financial performance and stability.

Finally, the study adds to the body of knowledge on asset performance management and profitability of deposit taking SACCOs in Kenya and other parts of the world. Thus scholars and other researchers are able to get information on the subject especially in regard to Kenya in the study report.

**LITERATURE REVIEW**

**Theoretical Review**

**Capital Asset Pricing Model Theory**

The Capital Asset Pricing Model Theory was developed by Sharpe (1964) and refined by Linter (1965) and Black (1972). This model explains that investors must diversify their portfolios and that they must possess a given fraction of the bank’s market portfolio. Investors without special investment knowledge are advised to hold diversified portfolios. This is called efficient markets hypothesis (Black, 1971). All investors need high levels of assurance of expected returns so as to invest in highly risky ventures. However, it should be known that in the presence of informational asymmetries and contract enforcement problems, banks will not always commit their resources to businesses with high returns. Making of corrections on estimation errors can greatly improve investment performance; this statement is supported by empirical evidence based on simulation analysis, mean-variance portfolio selection and sample portfolio performance.
The weaknesses associated with this model include the fact that according to this model, investors always try to avoid risks and only look at the variance and mean on their return on investment during a single period when choosing portfolios (Fofack, 2009). Since portfolios reduce the variance of portfolio return, given expected profits, and increase expected returns, given variance; investors always choose mean variance-efficient portfolios. Another weakness is that the model assumes that the qualities of assets or loans are key items in any given banks portfolio since a bank’s portfolio comprises of both assets and liabilities. It therefore is the prerogative of bank management bodies to come up with portfolios that will give the highest returns a reduced risks and costs.

Also, the model assumes that given a certain expected return, active and potential shareholders will prefer lower risk (lower variance) to higher risk and conversely given a certain level of risk will prefer higher returns to lower ones. It does not allow for active and potential shareholders who will accept lower returns for higher risk. This model was relevant to this study because it is used in estimating of cost of capital for SACCOS in earning returns and in evaluation of performance appraisals of asset portfolios. The theory revealed the relationship between yields/returns and risks.

**Modern Portfolio Theory**

The Modern Portfolio Theory was developed by Harry Markowitz (1952). It states that investors who are risk averse tend to construct portfolios to maximize on returns based on the existing market risks. The theory emphasizes risks are inseparable from high rewards. An investor therefore stands to benefit from this diversification and reduction of the riskiness of the portfolio. The theory further states that only – unsystematic riskiness which are specific to certain types of stock can also be diversified as the number of portfolios increase. Modern Portfolio Theory proposes that an efficient frontier of optimal portfolio can be constructed to give the highest possible returns at lowest risks.

According to Markowitz, a combination of several types of assets may reduce risk, provided that the investor chooses types of assets which move as independently of each other as possible. Once this condition has been met, the best possible ratio between risk and return will be achieved. According to Songor and Curtis (2005), someone who invests in different stocks is more likely to enjoy the benefits of portfolio diversification as a result of reduced risks of the portfolio. The risk of investing in different individual stocks is less than the risk inherent in holding many similar stocks (provided that the risks of the various stocks are not directly related) (Baral, 2008). A portfolio comprising of both assets must always pay off regardless of the
season because adding one risky asset to another has the ability to dilute the overall risk of an all-weather portfolio.

This theory was relevant to this study because it is applied by Saccos in diversifying their loan portfolios so as to optimize unsystematic credit risk. The possibility of sudden decline in credit portfolio in a certain industry or geographical area cannot be ignored because shocks may arise at any time without giving the Saccos enough time to cushion themselves (Caprio & Klingebiel, 2002). Therefore Saccos work out to ensure that the concentration of a portfolio is not too high across industries, geographically or within specific firms.

**Inventory Development Model**

The inventory development model was developed by Baumol (1952). The Baumol model is based on the economic order quantity (EOQ). The objective of the model is to determine the optimal target cash balance. The model is based on the following assumptions; The firm is able to forecast its cash requirements with certainty and ‘receive a specific amount at regular intervals; The firm’s cash payments occur uniformly over a period of time that is; a steady rate of cash outflows; the opportunity cost of holding cash is known and does not change over time; cash holdings incur an opportunity cost in the form of opportunity foregone; the firm incur the same transaction cost whenever it converts securities to cash; cash transaction incurs at a fixed and variable cost.

The limitations of the Baumol model as explained by Van Home (1977) are as follows; assumes a constant disbursement rate; in reality cash outflows occur at different times, different due dates; assumes no cash receipts during the projected period, obviously cash is coming in and out on a frequent basis; no safety stock is allowed for, reason being it only takes a short amount of time to sell marketable securities. Simulation by itself can’t guarantee that the modelled system has the optimal performance. The use of simulation allows the decision maker to test the effect of alternative scenarios in order to select the best one. A shortcoming of optimization is simplification. An optimization model can only approach the real system within a certain level of detail, and some factors are usually simplified or left out. Unlike simulation models, optimization cannot handle all uncertainties of the system. These simplifying assumptions should have only a minor effect on the result; otherwise the optimal solution of the simplified model will be useless for the real situation. Therefore, nowadays optimization is used together with simulation. Once the optimization solution is found, the system performance under the optimized value can be tested by means of simulation model (Shoshko, 2010).
This theory was relevant to this study because it is applied by SACCOs as it is able to forecast its cash requirements with certainty and ‘receive a specific amount at regular intervals in converting securities in financial instruments to cash.

**Operating Cycle Theory**

Incorporating accounts receivable and inventory turnover measures into an operating cycle concept provides a more appropriate view of liquidity management than does reliance on the current and acid-test ratio indicators of solvency. These additional liquidity measures explicitly recognize that the life expectancies of some working capital components depend upon the extent to which three basic activities - production, distribution (sales), and collection - are non-instantaneous and un-synchronized (Weston & Eugene, 1979). Accounts receivable turnover is an indicator of the frequency with which a firm’s average receivables investment is converted into cash. Changes in credit and collection policy have a direct impact on the average outstanding accounts receivable balance maintained relative to a firm’s annual sales. Granting more liberal terms to a firm’s customers creates a larger, and potentially less liquid, current investment in receivables.

Unless sales increase at least 16 proportionately to the increase in receivables, this potential deterioration in liquidity will be reflected in a lower receivables turnover and a more extended receivables collection period. Decisions that commit a firm to maintaining larger average receivables investments over a longer time period will inevitably result in higher current and acid-test ratios (Richards & Laughlin, 1980). Inventory turnovers depict the frequency with which firms convert their cumulative stock of raw material, work-in-process, and finished goods into product sales. Adopting purchasing, production scheduling, and distribution strategies that require more extensive inventory commitments per dollar of anticipated sales produces a lower turnover ratio. This reflects a longer and potentially less liquid inventory holding period.

If firms cannot modify the payment practices established with trade creditors or their access to short-term debt financing provided by non-trade creditors, decisions that create longer or less liquid holding periods will again be accompanied by a higher current ratio indicator of solvency (Weston & Eugene, 1979). The cumulative days per turnover for accounts receivable and inventory investments approximates the length of a firm’s operating cycle. Incorporating these asset turnovers into an operating cycle concept of the current asset conversion period thereby provides a more realistic, although incomplete, indicator of a firm’s liquidity position.
The weaknesses of the operating cycle concept as a cash flow measure include the fact that it fails to consider the liquidity requirements imposed on a firm by the time dimension of its current liability commitments. Integrating the time pattern of cash outflow requirements imposed by a firm's current liabilities is as important for liquidity analysis as evaluating the associated time pattern of cash inflows generated by the transformation of its current asset investments (Richards and Laughlin, 1980). If firms cannot modify either the payment practices established with trade creditors; or their access to short-term debt financing provided by non-trade creditors; decisions that create longer or less liquid holding periods will again be accompanied by a higher current ratio indicator of solvency (Weston & Eugene, 1979). The cumulative days per turnover for accounts receivable and inventory investments approximates the length of a firm's operating cycle.

Incorporating these asset turnovers into an operating cycle concept of the current asset conversion period thereby provides a more realistic, although incomplete, indicator of a firm's liquidity position. Integrating the time pattern of cash outflow requirements imposed by a firm's current liabilities is as important for liquidity analysis as evaluating the associated time pattern of cash inflows generated by the transformation of its current asset investments (Bhattacharya, 1987). This theory was relevant to the study as it focuses on how a SACCO can utilize accounts receivables and inventory balances to enhance the SACCOs profitability.

Conceptual Framework
A conceptual framework is a hypothesized model that graphically portrays the relationships (Mugenda & Mugenda, 2003). The conceptual framework for this study is illustrated in Figure 1: According to this framework a hypothesized relationship between variables under study is shown. Assets performance management variables are the independent variables while profitability is the dependent variable.

Loan performance management was measured in terms of loan portfolio, loan portfolio effective management, risk control mechanisms and existing product mix. Fixed assets management variable measurements includes; acquisition process for fixed assets, efficient utilization of fixed assets, maintenance approach on fixed assets and disposal method for fixed assets. Financial investments management was measured in terms of; assets allocation mix for financial investments, diversification method, and the investment strategy adopted; passive or active investment strategy and the ability to understand market processes and financial information. Accounts receivables management variable was measured in terms of improved effectiveness of collection efforts over time on collection of receivables, transaction costs involved in accounts receivables, efficiency of receivables and debtor’s turnover ratio.
Empirical Review
Several empirical studies exist on the relationship between assets performance management and profitability

Loan Performance Management and Profitability
A loan is an agreement between a creditor and a debtor where the creditor agrees to give a sum of money known as the principal amount to the debtor who promises to pay the principal usually with interest to the creditor either in one lump sum or in installments over a specified period of time (Dell, et. al., 2006). Lending entails a lending institution giving a loan for promise of interest and principal to be paid in return in the future. A loan is said to be performing if the principal and interest are paid at the date agreed by both the creditor and the debtor. Performing loans add
up to the valuable asset portfolio for banks because of the generation of interest income (Boahene, 2012).

According to Lawrence (2013) lending is the principal business activity for most commercial banks. The loan portfolio is typically the largest asset and the predominate source of revenue. As such, it is one of the greatest sources of risk to a bank’s safety and soundness. Effective management of the loan portfolio’s credit risk requires that the board and management understand and control the bank’s risk profile and its credit culture. To accomplish this, they must have a thorough knowledge of the portfolio’s composition and its inherent risks. They must understand the portfolio’s product mix, industry and geographic concentrations, average risk ratings, and other aggregate characteristics. They must be sure that the policies, processes, and practices implemented to control the risks of individual loans and portfolio segments are sound and that lending personnel adhere to them.

**Fixed Assets Management and Profitability**

Capital budgeting decisions are critical to the success of any firm. It is argued that capital budgeting decision is vital to a firm’s financial among the most important decisions that owners or managers of a firm must make. Their rationale for that belief is that capital budgeting decision often involves significant capital outlay to acquire fixed assets. Additionally, the acquisition of these assets often comes with long lasting and recurring financial obligation. Furthermore, efficient utilization and control and management of acquired fixed assets are also equally important. Appropriate acquisition process, proper record keeping, periodically evaluating the efficiency of the fixed asset, regular repair and maintenance and proper disposal of fixed assets will enhance the performance of firms.

Okwo et al. (2012) studied the investment in fixed assets and firm profitability, evidence from the Nigerian Brewery Industry. A cross sectional data was gathered for the analysis from the annual reports of the sampled brewery firms for a period of 1995 to 2009. The four brewery firms that constitute the sample were those quoted on the Nigerian Stock Exchange and their inclusion in the analysis is based on the availability of data for the sample period. The brewery firms that constitute the sample are: Nigerian Breweries Plc, Guinness Nigeria Plc and International Breweries Plc, Champion Breweries Plc. The result of the tested hypothesis showed that the level of investment in fixed assets does not strongly and significantly impact on the level of reported profit of breweries in Nigeria.

Fixed assets management has the major role in the profit ratio determination and the evaluation of risk involved (Smith, 1980). Effective organization of fixed assets is the most important part of the entire corporation and in creating the value of shareholders. The earnings
per share is not increased by the minimum weighted average capital cost as the value of the stock of the firm increases due to it. The liability increases the EPS but it also increased the risk. So we can say that the EPS is not maximized by the increased price of stock. The structure of the capital does not involve the complete debt as it include 100 percent debt rate (Barrons, 2003) the non-current assets cannot be converted into cash during a year of running a business. It includes the land, equipment of manufacturing and other assets which last for longer periods of time if we analyze the non-current assets are more revenue generators than the current assets but the risk involvement is more than the current assets as it is difficult to convert them into cash and the value also differ in different point of times than the current assets (Scott, 2003). Modigliani and Miller (1958) claimed that the maximum capital structure can be obtained when the savings of tax on debt is settled by the risk of getting bankruptcy.

Mawih (2014) did a study on Effects of Assets Structure on the Financial Performance: Evidence from Sultanate of Oman. The main objective of this study was to examine the effects of assets structure (fixed assets and current assets) on the financial performance of some manufacturing companies listed on Muscat Securities Market (MSM). The methodology of the study was content analysis of annual reports of a sample of 28 out of 70 (40%) companies for the period 2008-2012. The assets structure was measured by fixed assets turnover and current assets turnover while the financial performance is measured by return on assets (ROA) and return on equity (ROE). The study examined two main hypotheses. The first one examined the effects of total assets turnover on ROA whereas the second one examined the effects of total assets turnover on ROE. The overall result for the study was that the structure of assets does not have a strong impact on profitability in terms of ROE. This result means that if the structure of assets is changing then the ROA will not change. Another result of the study indicated that only the fixed assets have impact on ROE unlike ROA. Another result of the study suggests that the effect of asset structure has an impact on ROE only in petro-chemical sector.

Financial Investments Management and Profitability

According to Simeyo, Bernard, Patrick and Francis (2013) that an investment is the outlay of a sum of money in an anticipation of a future return which more than compensates for the original amount plus a premium to cover inflation, interest foregone and risk. According to Pandey (2008) investment decisions entail a firm’s decisions to invest its current assets most efficiently in the long-term assets in anticipation of an expected flow of benefits over a series of years; these investment decisions require very special attention as they influence a firm’s growth, risk, they are difficult, and they are irreversible and involve commitment of large volume of funds.
Investment decisions are composed of expansion decision, replacement decision, renewal decision and research and replacement decisions.

A study by Makokha, Namusonge, and Sakwa (2016) examined the effect of portfolio diversification on Commercial Banks financial performance. Mixed method of research design was used and data was collected using questionnaires and interview schedules. Target population was 43 licensed Commercial Banks in Kenya from which one hundred and thirty three (133) managers were randomly selected to form sample size. Validity of the research instruments was ensured through content, face and construct validity testing. Data was analyzed using descriptive statistics and inferential statistics which included correlation analysis and bivariate regression analysis. The study established a positive statistically significant relationship between portfolio diversification and financial performance. The portfolio diversification explained 68% of the changes in the financial performance of commercial banks in Kenya and that most banks diversify their investments which has enabled them to increase profits and performance in the past years. The study recommended that financial institutions should invest in a combination of assets which are negatively correlated because this maximizes revenue (returns) and minimizes losses (risks). The study recommended that a further study should be undertaken to establish the best combination of assets that can yield an efficient portfolio.

According to Roger (2010) in his study entitled “The Importance of Asset Allocation”, he states that Asset Allocation Policy explains the 40, 90 and 100 percentage of fund performance. As a result, the manner on which a firm allocates funds among investment channels matters most on total performance of each channel of investment. A study conducted by Richard, Jonathan, and Sharon (2014), examined how Business Climate influences International Franchise Expansion. Adopting a panel regression model they conducted a study on firms undertaking international franchise business using different specifications. Their study concluded that, a country’s business climate is an important predictor of foreign firm’s expansion into that country.

**Accounts Receivable Management and Profitability**

Receivables management is a significant component of any organization’s working capital management. Credit sales are a norm in most industries and imperative for survival in the industry. Van Horne and Dhamija (2016) are of the view that credit sales are a tool for both customer acquisition and retention. According to Bhattacharya (2014) the decision to grant trade credit may be a part of marketing strategy or finance strategy. Accounts receivables are one of the most important parts of working capital. Receivables often represent large investment in
asset and involve significant volume of transactions and decisions. However, there are considerable differences in the level of receivables in firms around the world.

A study by Demirgüç-Kunt and Maksimovic (2001) found that in countries such as France, Germany, and Italy accounts receivable exceeds a quarter of firms’ total assets, while Rajan and Zingales (1995) find that 18% of the total assets of US firms consists of receivables. In different theories, the existence of receivables is explained by commercial reasons, transaction-cost motivations, and financial incentives (Bastos & Pindado, 2007; Deloof & Jegers, 1999; Marotta, 2005; Petersen & Rajan, 1997). Accounts receivable management is a crucial filed of corporate finance because of its effects on a firm’s profitability and risk, and consequently on the firm’s value. Yet, the main body of the literature of accounts receivables focuses on studying the relation with firm’s profitability at the developed capital markets and during the non-crisis period.

A study by Divya, Simran and Vartika (2015) examined the effect of efficiency of receivables management, measured by debtor's turnover ratio, in the commercial vehicle industry in India on the firm’s profitability. Profitability was measured using Return on Capital Employed. The research was conducted for the period 2009 to 2016. The findings indicated a significant positive relationship between debtor's turnover ratio and profitability of the firm. This implied that receivables management should be a key focus point for improving profitability in this industry.

Mathuva (2009) examined the influence of working capital management components on corporate profitability by using a sample of 30 listed firms on the Nairobi Stock Exchange for the period 1993-2008. The findings of the study were that there exists a highly significant negative relationship between the time it takes for firms to collect cash from their customers and a highly significant positive relationship between the period taken to convert inventories into sales. Mbula, Memba and Njeru (2016) analyzed the effect that accounts receivables had on the financial performance of Kenyan firms with venture capital funding from the government. They observed a positive effect of accounts receivables on the financial performance of these firms. They concluded that managers of these firms should improve efficiency of management of accounts receivable.

Raheman and Nasr (2007) researched how management of working capital affects profitability of Pakistani firms that were listed on Karachi Stock Exchange. The period considered in the study was 1999-2004 and the working capital management variables taken into consideration included cash conversion cycle, debtors’ collection period, inventory turnover, creditor’s payment period and current ratio. Their research findings showed that cash conversion cycle and the firms’ profitability have a significant negative relationship. This
indicates that profitability will decrease when the cash conversion cycle increases, so to create value for the shareholders, the firm should attempt to decrease this cycle. They also observed that both liquidity and the use of debt are significantly, negatively related to profitability. The size of the firm, however, was found to be positively related to the firm’s profitability.

Although extension of Credit as stated by Gill, et al (2010) should only be on the basis of customers’ creditworthiness in order to minimize the level of default and bad debts, firms that use a lenient credit policy tend to give credit to customers on very liberal terms and standards that credit is granted for longer periods even to those customers whose credit worthiness is not well known (Krueger, 2005). Gitau et al. (2014), state that the purpose of credit control is to ensure that trade debts are recovered early enough before they become uncollectible and a loss to the business. In an attempt to pursue customers who do not pay on due dates, a firm may follow different procedures.

**Critique of the existing literature relevant to the study**

Co-operatives where SACCOs fall under are mainly constituted to promote and enhance members’ wealth. However, there are three parameters of measuring the business success in the Co-operatives; financial management, financial profitability and financial stability. Much has been written on the financial performance of SACCOs in Kenya. The financial performance has been said to have stemmed from financial stewardship, capital structure and funds allocation strategy. The growth of SACCOs has also been attributed to this, (Clement et al., 2012).

Asset quality has also been attributed to great financial performance and growth of SACCOs. However not much has been done on the performance management of the assets and how they affect the growth, financial performance or the profitability of the SACCOs. Assets has been for a long time earning returns for firms as well but not much attention has been set out on the performance management of these assets. Focus should thereby be shifted towards the performance management of assets in the wake of earning returns.

**Research Gap**

Clement at al., 2012) in their study on financial practice as a determinant of growth of SACCOs wealth content that growth of SACCO wealth depended on financial stewardship, capital structure and funds allocation strategy. Both studies did not address the issue of asset performance management on profitability which the current study tries to address. In Kenya, SACCOs do not have access to the lender of last resort, the Central Bank of Kenya. So in times of market difficulties and constraints they have nowhere to get the asset of cash. This makes
them prone to the liquidity shortage, and no matter how small, can cause great damage to a savings institution (Monnie, 2009).

Mathuva (2009) examined the influence of working capital management components on corporate profitability on a sample of 30 listed firms on the Nairobi Stock Exchange for the period 1993-2008. The findings of the study were that there exists a highly significant negative relationship between the time it takes for firms to collect cash from their customers and a highly significant positive relationship between the period taken to convert inventories into sales. This study It is against this background that a study should be carried out on effects of asset performance management on profitability of deposit taking SACCOs in the Nakuru Town.

RESEARCH METHODOLOGY
Research Design
According to Kombo and Tromp (2006), research design is the structure of research that holds all the elements in a particular research project together. This study used an explanatory research design to determine the effect of asset performance management on profitability of deposit taking SACCOs in Nakuru Town. Specifically, engaged the employees of the deposit taking SACCOs in a survey to find out their perspectives and experiences on the issue of Asset Performance Management and Profitability. Explanatory research seeked to explain why a phenomenon is going on and can be used for hypothesis testing. It also allowed for inferences to be drawn about associations and causality (Saunders et al, 2012). This study design was ideal for this study as explanatory research design helped the researcher to identify predictive relationships by using correlations and regression analysis.

Target Population
The target population for the study was branch and operations managers from each of the SACCOs in Nakuru and management staff from various departments of the Deposit Taking SACCOs from the main office, including but not limited to heads of departments including marketing and customer care, internal audit and compliance, finance and strategy, ICT, procurement, Treasury and investment as well as human resources departments.
Table 1: Target Population

<table>
<thead>
<tr>
<th>SACCOs</th>
<th>Human Resource</th>
<th>Finance and strategy</th>
<th>Internal audit and compliance</th>
<th>ICT</th>
<th>Marketing and Customer care</th>
<th>Procurement</th>
<th>Operations and Branch management</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boresha</td>
<td>1</td>
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<td>2</td>
<td>1</td>
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<td>1</td>
<td>2</td>
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<tr>
<td>Cosmopolitan</td>
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<td>Egerton</td>
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<td>2</td>
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<td>Harambee</td>
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<td>3</td>
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<tr>
<td>Metropolitan</td>
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<td>3</td>
<td>1</td>
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<tr>
<td>Mwalimu</td>
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<td>3</td>
<td>3</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Stima Sacco</td>
<td>4</td>
<td>4</td>
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<td>1</td>
<td>2</td>
<td>1</td>
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<tr>
<td>Unaitas</td>
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<td>3</td>
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<td>1</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Uni-County</td>
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<td>1</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Vision Africa</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Wananchi</td>
<td>1</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>1</td>
<td>2</td>
<td>1</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>27</strong></td>
<td><strong>31</strong></td>
<td><strong>21</strong></td>
<td><strong>19</strong></td>
<td><strong>20</strong></td>
<td><strong>21</strong></td>
<td><strong>17</strong></td>
</tr>
</tbody>
</table>

Source: (Respective Human Resource departments, 2018)

**Sampling Technique**

Stratified sampling was used to classify departments into strata with the target population per stratum indicated while stratified proportional sampling was used to allocate the sample size proportionate to size of each stratum. Simple random sampling was employed to determine the final respondents based on years of experience they have worked.

**Determination of Sample Size**

In view of the researcher’s inability to reach out to the entire population, and in order to gain the advantage of an in-depth study and effective coverage, a sample was drawn using random sampling. The optimum sample size (n) of the study was determined using Israel (1992) as shown below;

\[ n = \frac{N}{1 + N(e)^2} \]

\[ n = \frac{156}{1 + 156(0.05)^2} = 112 \]

Where;

\( n = \) optimum sample size,
N = number of study population

\( e = \text{probability of error (i.e., the desired precision, e.g., 0.05 for 95\% confidence level).} \)

Stratified proportional sampling was used to allocate the sample size proportional to size of each stratum;

\[
n_h = \left( \frac{n}{N} \right) N_h
\]

Where:

- \( n \) is the strata size.
- \( N \) is the target population
- \( N_h \) is the optimum sample size

<table>
<thead>
<tr>
<th>Departments (stratas)</th>
<th>Population per stratum</th>
<th>Sample ration per stratum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Human Resource</td>
<td>27</td>
<td>19</td>
</tr>
<tr>
<td>Finance and strategy</td>
<td>31</td>
<td>22</td>
</tr>
<tr>
<td>Internal audit and compliance</td>
<td>21</td>
<td>15</td>
</tr>
<tr>
<td>ICT</td>
<td>19</td>
<td>13</td>
</tr>
<tr>
<td>Marketing and Customer care</td>
<td>20</td>
<td>14</td>
</tr>
<tr>
<td>Procurement</td>
<td>21</td>
<td>15</td>
</tr>
<tr>
<td>Operations and Branch management</td>
<td>17</td>
<td>12</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>156</strong></td>
<td><strong>110</strong></td>
</tr>
</tbody>
</table>

Source: (Respective Human Resource departments, 2018)

Thus the sample size was 110 respondents

**Data Collection Instruments**

In this study, both primary and secondary data was used. Structured questionnaires were used to collect primary data. The questionnaires were self-administered to the respondents. Secondary data for the three year period was obtained from SASRA. Primary data was collected on asset performance management which was the independent variable while secondary data obtained was on profitability which was the dependent variable. Employing more than one research instrument by combining qualitative and quantitative approaches eradicates or minimise the disadvantages inherent in each individual method (Nachmias &
Nachmias, 2008; Sarantakos, 2005). The self-designed questionnaires were designed based on the objectives of the study.

**Pilot Testing**
The researcher carried out a pilot study at Imarisha Sacco to enhance the validity and reliability of the questionnaire. Ten questionnaires were administered to the staff of Imarisha Sacco. The pretesting of the data collection instrument data helped in assessing the suitability of the research instrument ahead of the actual data collection and thus was not to be used in the actual study.

**Reliability of the Instrument**
To ensure reliability of the measuring instrument, careful wording, format and content was used. The pretesting results obtained from respondents were used to improve on the questions. The respondents did not indicate their names hence the probability of giving honest answers was high. The researcher used structured questionnaires, the relationships between all the variables of the study was then formed from the information. The researcher expected the questionnaire to be highly reliable to the effect that similar results would be obtained if the study is conducted by other researchers. The reliability of the instrument was determined by the help of the Cronbach alpha (α) method. According to Mohsen and Dennick (2011), a reliability coefficient of .70 or higher indicates consistency. This thus enabled the researcher to go ahead with the main data collection exercise. The data collection instrument returned reliability values on all constructs that were greater than 0.7 indicating good reliability.

<table>
<thead>
<tr>
<th>Construct</th>
<th>No. of Test Items</th>
<th>Cronbach Alpha</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loan Performance Management</td>
<td>4</td>
<td>0.752</td>
</tr>
<tr>
<td>Fixed Assets Management</td>
<td>5</td>
<td>0.704</td>
</tr>
<tr>
<td>Financial Investments Management</td>
<td>5</td>
<td>0.788</td>
</tr>
<tr>
<td>Accounts Receivables Management</td>
<td>5</td>
<td>0.803</td>
</tr>
</tbody>
</table>

**Validity of the Instrument**
Validity is the degree to which results obtained from the analysis of the data represent the Phenomena under study (Mugenda & Mugenda, 2003). This has to do with how the data obtained actually represents the phenomenon under study. To ascertain content and face
validity of the questionnaire, it was presented to supervisor who is the authority in the area for scrutiny and advice. The contents of the instrument were improved based on the advice and comments of the supervisor. The questionnaires were then reconstructed in a way that they relate to each research question. In addition, content validity was done to check the operationalization of the instrument. This ensured that the objectives were clearly defined and operationalized.

Data Analysis
Data collected was analyzed using both descriptive and inferential statistics. The analysis used a combination of various techniques of data analysis to determine an overall picture of the variables in the population. Different asset performance management variables were identified by explaining their interrelationships with profitability. As soon as the collection of the data was finalized and compiled, it was classified and analyzed to determine its validity. The questionnaires were coded and edited for completeness using SPSS statistical package. A range of Descriptive statistical measures used included the mean and standard deviations to summarize the data. Correlation coefficient analysis was used to measure the nature of correlation between variables under study. Multiple regression analysis was performed on profitability of deposit taking SACCOs as the dependent variable whereas Loan performance management, fixed assets management, financial investments management and accounts receivable management were the independent variables in the model. Analysis of variance (ANOVA) was also used to test the significance of the model in explaining the relationship between variables. The formulated research hypotheses were tested using regression analysis at 5% significance level. The following model was adopted to explain joint effect of predictor variables on the dependent variable

\[ Y = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \beta_3 X_3 + \beta_4 X_4 + \epsilon; \]

Where;

- **Y** - Profitability of deposit taking SACCOs measured as Net income divided by Total assets
- **\(\beta_0\)** - Y- intercept
- **\(X_1\)** - Loan performance management
- **\(X_2\)** - Fixed assets management
- **\(X_3\)** - Financial investments management
- **\(X_4\)** - Accounts receivables management
- **\(\beta_1, \beta_2, \beta_3 \& \beta_4\)** - Beta coefficients for the independent variables respectively
- **\(\epsilon\)** - Error term normally assumed to be randomly distributed
ANALYSIS AND FINDINGS

Descriptive Statistics

**Loan Performance Management**

The respondents were asked to indicate their agreement on the following items relating to loan performance management. The results of the responses are presented on Table 4.

<table>
<thead>
<tr>
<th>Description</th>
<th>SA</th>
<th>A</th>
<th>N</th>
<th>D</th>
<th>SD</th>
<th>Mean</th>
<th>Standard deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loan portfolio yield has led to increased profitability</td>
<td>31.8%</td>
<td>37.7%</td>
<td>5.9%</td>
<td>15.3%</td>
<td>9.3%</td>
<td>4.40</td>
<td>0.023</td>
</tr>
<tr>
<td>Effective management of the loan portfolio has enabled the Sacco increase their profitability</td>
<td>5.7%</td>
<td>3.2%</td>
<td>54.0%</td>
<td>19.0%</td>
<td>18.1%</td>
<td>3.78</td>
<td>0.841</td>
</tr>
<tr>
<td>The risk control mechanism in place has enabled the Sacco to improve its profitability</td>
<td>19.0%</td>
<td>21.3%</td>
<td>49.0%</td>
<td>2.7%</td>
<td>8.0%</td>
<td>3.07</td>
<td>0.771</td>
</tr>
<tr>
<td>The product mix in the loan portfolio has enabled the Sacco increase its profitability</td>
<td>10.0%</td>
<td>9.6%</td>
<td>27.0%</td>
<td>32.1%</td>
<td>21.3%</td>
<td>2.99</td>
<td>0.863</td>
</tr>
</tbody>
</table>

The research findings on Table 4 indicate that 69.5% of the respondents agreed that Loan portfolio yield had led to increased profitability among deposit taking saccos in Nakuru town (mean=4.40, SD=0.023). 54.0% of the respondents held neutral opinion on whether effective management of the loan portfolio had enabled the Saccos increase their profitability (mean=3.78, SD=0.841). There was neutrality among respondents on whether risk control mechanism in place had enabled the Saccos to improve their profitability as indicated by 49% of the respondents (mean=3.07, SD=0.771). According to 43.4% of the respondents, product mix
in the loan portfolio had not enabled the Saccos increase its profitability (mean=2.99, SD=0.863). Since the standard deviations or respective mean values were close to zero, it was evident that data was close to the mean values of the indicators.

**Fixed Asset Management**

The respondents were asked to indicate their agreement on the following indicators relating to fixed assets management. The results of the responses are presented on Table 5.

<table>
<thead>
<tr>
<th>Table 5: Descriptive Analysis for Fixed Assets Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mean</td>
</tr>
<tr>
<td>SA</td>
</tr>
<tr>
<td>-------</td>
</tr>
<tr>
<td>Fixed assets portfolio in the Sacco has led to increased profitability</td>
</tr>
<tr>
<td>The acquisition process for fixed assets has led to increased profitability</td>
</tr>
<tr>
<td>Efficient utilization of fixed assets has led to increase in profitability</td>
</tr>
<tr>
<td>The maintenance approach taken regarding the fixed assets has led to increase in profitability</td>
</tr>
<tr>
<td>The method of disposal for fixed assets has led to difference in profitability</td>
</tr>
</tbody>
</table>
The research findings on Table 5 indicate that 57% of the respondents held neutral opinion on whether fixed assets portfolio had led to increased profitability (mean=4.03, SD=0.133). A fair majority of the respondents (54.4%) disagreed that the acquisition process for fixed assets had led to increased profitability (mean=3.11, SD=1.256), with 51% of the respondents holding neutral opinion on whether efficient utilization of fixed assets had led to increase in profitability among deposit taking Saccos in Nakuru Town (mean=3.86, SD=0.671). According to 56% of the respondents maintenance approach taken regarding the fixed assets has not led to increase in profitability among deposit taking Saccos (mean=3.24, SD=1.432), while it was not clear based on fair majority of respondents (58.0%) who held neutral opinion on whether method of disposal for fixed assets had led to difference in profitability among deposit taking Saccos (mean=3.75, SD=0.699). The results indicate that data was close to the mean values of the indicators since the respective standard deviations of numerous means values were zero. However there was minimal disparity in the opinions of the respondents with some of the responses registering standard deviation values greater than 1.

Financial Investments Management

The respondents were asked to indicate their agreement on the following items relating to financial investments management. The results of the responses are presented on Table 6.

<table>
<thead>
<tr>
<th></th>
<th>SA</th>
<th>A</th>
<th>N</th>
<th>D</th>
<th>SD</th>
<th>Mean</th>
<th>Standard Deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financial investments are a major component of the assets of the Sacco</td>
<td>33.3%</td>
<td>21.7%</td>
<td>16%</td>
<td>18%</td>
<td>11.0%</td>
<td>4.98</td>
<td>0.889</td>
</tr>
<tr>
<td>Assets allocation mix for financial investments has led to improved profitability for the Sacco</td>
<td>15%</td>
<td>47%</td>
<td>13%</td>
<td>8.8%</td>
<td>16.2%</td>
<td>4.79</td>
<td>0.568</td>
</tr>
</tbody>
</table>
The diversification strategy adopted for financial investments has minimized risks thus increasing profitability for the Sacco

| Percentage | 10.3% | 15.6% | 56% | 13% | 5.1% | 3.74 | 0.176 |

The investment strategy adopted (active or passive investment strategy) on financial investments has increased the profitability for the Sacco

| Percentage | 23% | 28% | 30% | 6% | 13% | 3.67 | 0.451 |

Ability to understand market processes, information management and fundamental securities analysis has enhanced profitability for Saccos

| Percentage | 7.7% | 6.7% | 59.0% | 13.6% | 13.0% | 3.61 | 0.558 |

The research findings on Table 6 indicate that 55% of the respondents indicated that financial investments were major component of the assets of the Sacco (mean=4.98, SD=0.889). A larger majority of the respondents (62%) agreed that assets allocation mix for financial investments had led to improved profitability for the Sacco (mean=4.79, SD=0.568). There was neutrality among larger majority of the respondents (56%) on whether diversification strategy adopted for financial investments had minimized risks thus increasing profitability for the Sacco (mean=3.74, SD=0.176). The investment strategy adopted (active or passive investment strategy) on financial investments has increased the profitability of deposits taking Saccos according to 51% of the respondents (mean=3.67, SD=0.451). Majority of respondents (59%) held neutral opinion on whether the ability to understand market processes, information management and fundamental securities analysis had enhanced profitability among deposits taking Saccos (mean=3.61, SD=0.558). Since the standard deviations or respective mean values were close to zero, it was evident that data was close to the mean values of the indicators.
**Accounts Receivables Management**

The respondents were asked to indicate their agreement on the following items relating to accounts receivables management. The results of the responses are presented on Table 7.

<table>
<thead>
<tr>
<th>Item</th>
<th>SA</th>
<th>A</th>
<th>N</th>
<th>D</th>
<th>SD</th>
<th>Mean</th>
<th>Standard Deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts receivables are a major component of the assets of the Sacco</td>
<td>20.3%</td>
<td>31.1%</td>
<td>23.2%</td>
<td>15.4%</td>
<td>10.0%</td>
<td>3.17</td>
<td>0.333</td>
</tr>
<tr>
<td>There is improved effectiveness of collection efforts over time on collection of receivables</td>
<td>10.3%</td>
<td>17.7%</td>
<td>60%</td>
<td>7.9%</td>
<td>4.1%</td>
<td>3.37</td>
<td>1.322</td>
</tr>
<tr>
<td>The transaction costs involved in accounts receivables have affected the profitability of the Sacco</td>
<td>28.9%</td>
<td>40.6%</td>
<td>13%</td>
<td>11.5%</td>
<td>6%</td>
<td>2.88</td>
<td>1.566</td>
</tr>
<tr>
<td>The efficiency of accounts receivables management has increased the profitability for the Sacco</td>
<td>4.3%</td>
<td>1.1%</td>
<td>27%</td>
<td>37.3%</td>
<td>30.3%</td>
<td>3.86</td>
<td>0.013</td>
</tr>
<tr>
<td>The debtor’s turnover ratio for the Sacco is at an ideal level</td>
<td>7.7%</td>
<td>6.7%</td>
<td>59.0%</td>
<td>13.6%</td>
<td>13.0%</td>
<td>2.61</td>
<td>0.879</td>
</tr>
</tbody>
</table>

On Accounts receivables management, 51.4% of the respondents agreed that accounts receivables are a major component of the assets of deposits taking Sacco (mean=3.17, SD=0.333). Majority of respondents (60%) held neutral opinion that there is improved effectiveness of collection efforts over time on collection of receivables (mean=3.37, SD=1.322). The transaction costs involved in accounts receivables affects the profitability of deposits taking Saccos as agreed by 69.5% of the respondents (mean=2.88, SD=1.566). 67.6% of the
respondents disagreed that efficiency of accounts receivables management has increased the profitability for the Sacco (mean=3.86, SD=0.013). A larger majority of respondents (59%) disagreed that the debtor's turnover ratio for the deposits taking sacco was at an ideal level (mean=2.61, SD=0.879). Although there was minimal disparity in respondents’ opinions with some of the responses registering standard deviation values greater than or equal to 1, the results indicate that the data was close to the mean values of the indicators since standard deviations were not very far from zero.

**Profitability of the Sacco**

Profitability was the dependent variable of the study. To measure profitability of SACCOs, the study collected longitudinal data on return on assets across a three year period. According to Adquith and Weiss (2016), a three to five a year period allows one to not only look for consistency in performance, but also trends in the firm's operations. The results on Table 8 indicate that across the three year period, the maximum annual mean return on assets ranged from 0.1460 for the year 2015 and 0.1922 in for the year 2017. The mean ROA thus seems to have increased over time from year 2015 to 2017. The mean ROA have low variability across the periods though out as shown by standard deviation values. The standard deviations of ROA are persistently below the mean ROA across all years indicating improved homogeneity of the SACCCOs with time. It can be implied that mean ROA overtime shows an Increasing trend over the period under study indicating persistence increase in profitability of deposit taking SACCOs.

<table>
<thead>
<tr>
<th>Year</th>
<th>Obs</th>
<th>Mean</th>
<th>Std.</th>
<th>Min</th>
<th>Max</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>12</td>
<td>.1460</td>
<td>.0289025</td>
<td>.101</td>
<td>.101</td>
</tr>
<tr>
<td>2016</td>
<td>12</td>
<td>.1685</td>
<td>.0482597</td>
<td>.088</td>
<td>.250</td>
</tr>
<tr>
<td>2017</td>
<td>12</td>
<td>.1922</td>
<td>.0609681</td>
<td>.094</td>
<td>.327</td>
</tr>
</tbody>
</table>

It was deemed right to carry out unit root test to examine the panel nature of the data and examine the time series aspect of profitability. A unit root is a feature of some stochastic processes that can cause problems in statistical inference involving time series models. Thus, a unit root test was conducted to determine whether the time series variable was non-stationary that is whether it possessed a unit root. The results on Table 9 show that the LLC bias-adjusted test statistic $t \times \delta = -4.023$ was significantly less than 0.05 ($p < 0.000$), so the null hypothesis “a unit-root is present” was rejected by accepting the alternative hypothesis that “the panels were stationary.”
Table 9 : Unit-Root Test for Panel Data Stationarity

<table>
<thead>
<tr>
<th></th>
<th>Statistic</th>
<th>p-value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unadjusted t</td>
<td>−3.602</td>
<td></td>
</tr>
<tr>
<td>Adjusted t*</td>
<td>−4.023</td>
<td>0.000</td>
</tr>
</tbody>
</table>

Correlations

In this subsection a summary of the correlation analyses is presented. It seeks to first determine
the degree of interdependence of the independent variables and also show the degree of their
association with the dependent variable separately. These results are summarized in Table.

Table 10: Correlations between the independent and the dependent variables

<table>
<thead>
<tr>
<th>Loan performance management</th>
<th>Fixed assets management</th>
<th>Financial investments management</th>
<th>Accounts receivables management Practices</th>
<th>Saccos Profitability</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pearson Correlation</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sig. (2-tailed)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>82</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fixed assets management</td>
<td>Pearson Correlation</td>
<td>.061</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Sig. (2-tailed)</td>
<td></td>
<td>.430</td>
<td></td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>82</td>
<td>82</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Financial investments</td>
<td>Pearson Correlation</td>
<td>.038</td>
<td>.310</td>
<td>1</td>
</tr>
<tr>
<td>management</td>
<td>Sig. (2-tailed)</td>
<td>.442</td>
<td>.310</td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>82</td>
<td>82</td>
<td>82</td>
<td></td>
</tr>
<tr>
<td>Accounts receivables</td>
<td>Pearson Correlation</td>
<td>.476</td>
<td>.127</td>
<td>.272</td>
</tr>
<tr>
<td>management Practices</td>
<td>Sig. (2-tailed)</td>
<td>.401</td>
<td>.137</td>
<td>.321</td>
</tr>
<tr>
<td>N</td>
<td>82</td>
<td>82</td>
<td>82</td>
<td>82</td>
</tr>
<tr>
<td>Saccos Profitability</td>
<td>Pearson Correlation</td>
<td>.866*</td>
<td>.645*</td>
<td>.622*</td>
</tr>
<tr>
<td>Sig. (2-tailed)</td>
<td></td>
<td>.003</td>
<td>.024</td>
<td>.026</td>
</tr>
<tr>
<td>N</td>
<td>82</td>
<td>82</td>
<td>82</td>
<td>82</td>
</tr>
</tbody>
</table>

*. Correlation is significant at the 0.05 level (2-tailed).
The correlation summary shown in Table 10 indicates that the associations between the independent variables and the dependent variable were significant at the 95% confidence level. Correlation coefficients less than 0.5 represent a weak relationship, correlation coefficients greater than 0.5, but less than 0.8, represent a moderate relationship whereas correlation coefficients greater than 0.8 represent a strong relationship (Devore & Peck, 2006). The research findings indicate that there exist a significant strong positive correlation between loan performance management and profitability of deposits taking saccos in Nakuru Town \( r=0.866, p<0.05 \). There exist a significant moderate positive correlation between fixed assets management and profitability of deposits taking saccos in Nakuru Town \( r=0.645, p<0.05 \). Furthers the results indicate that there is a significant moderate positive correlation between financial investments management and profitability of deposits taking saccos in Nakuru Town \( r=0.622, p<0.05 \) and a significant moderate positive correlation between accounts receivables management and profitability of deposits taking saccos in Nakuru Town \( r=0.782, p<0.05 \).

**Hypotheses Testing**

The joint effect of independent variables on the dependent variable was tested using multiple regression analysis.

**Model Summary**

The findings on table 11 indicate that the overall \( R^2 = 0.702 \) which indicates 70.2 percent of the change in the dependent variable is explained by the predictor variables that are included in the model with 29.8 % variation of dependent variable being explained by other factors not included in the model denoted by \( (\varepsilon) \) in the model.

<table>
<thead>
<tr>
<th>Model</th>
<th>R</th>
<th>R Square</th>
<th>Adjusted R Square</th>
<th>Std. Error of the Estimate</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>.726(^a)</td>
<td>.702</td>
<td>.664</td>
<td>.64784</td>
</tr>
</tbody>
</table>

\(^a\) Predictors: (Constant), Loan performance management, Fixed assets management, Financial investments management, Accounts receivables management.

The findings on table 12 shows that the F-statistics of the regression result= 15.84512 and its significant p-value \( (p<0.05) \) proves there is a significant relationship between the dependent variable and independent variables). Thus, the coefficients of the model are not equal to zero, suggesting that the model fits the data significantly.
Table 12: ANOVA Results

<table>
<thead>
<tr>
<th>Model</th>
<th>Sum of Squares</th>
<th>Df</th>
<th>Mean Square</th>
<th>F</th>
<th>Sig.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regression</td>
<td>26.601</td>
<td>4</td>
<td>6.6502</td>
<td>15.84512</td>
<td>0.000</td>
</tr>
<tr>
<td>Residual</td>
<td>32.321</td>
<td>77</td>
<td>.4197</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>58.922</td>
<td>81</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

a. Dependent Variable: Profitability of deposit taking Saccos in Nakuru Town
b. Predictors: (Constant), Loan performance management, Fixed assets management, Financial investments management, Accounts receivables management.

The regression model which explains the combined effect of predictor variables on the dependent variable was obtained using the unstandardized beta coefficients. Unstandardized beta coefficients explain how the dependent variable varies as a result of a unit change in the independent variables. The following multiple regression equation was obtained:

\[ PDS = 4.535 + 0.316 \text{LPM} + 0.206 \text{FAM} + 0.336 \text{FIM} + 0.256 \text{ARM} + \varepsilon \]

Where:

- PDS- Profitability of deposit taking SACCOs
- LPM- Loan performance management
- FAM- Fixed assets management
- FIM- Financial investments management
- ARM- Accounts receivables management

The regression results on table 13 indicate that there exist a statistically significant positive relationship between loan performance and profitability of deposits taking Saccos in Nakuru Town (\( \beta = 0.316, p<0.05 \)), implying that if loan performance management increases by one unit, profitability of deposits taking saccos increases by 0.316. Thus, null hypothesis (\( H_0 \)) was rejected by accepting the alternative hypothesis (\( H_a \)) implying that loan performance management has a significant effect on profitability of deposit taking Saccos in Nakuru Town. Performing loans add up to the valuable asset portfolio for banks because of the generation of interest income (Boahene, 2012). The management team must have a thorough knowledge of the portfolio’s composition and its inherent risks. They must understand the portfolio’s product mix, industry and geographic concentrations, average risk ratings, and other aggregate characteristics. They must be sure that the policies, processes, and practices implemented to control the risks of individual loans and portfolio segments are sound and that lending personnel adhere to them (Lawrence, 2013).
It was established that there exist a statistically significant positive relationship between fixed assets management and profitability of deposits taking saccos in Nakuru Town (β = 0.206, p<0.05). This means that when fixed assets management increases by 1 unit, profitability of deposits taking Saccos in Nakuru Town increases by 0.206. Thus, null hypothesis (H₀₂) was rejected by accepting the alternative hypothesis (Hₐ₂) concluding that fixed assets management has a significant effect on profitability of deposit taking Saccos in Nakuru Town. Fixed assets management has the major role in the profit ratio determination and the evaluation of risk involved (Smith, 1980). Effective organization of fixed assets is the most important part of the entire corporation and in creating the value of shareholders.

A statistically significant positive relationship between financial investments management and profitability of deposits taking Saccos in Nakuru Town was also established (β = 0.336, p<0.05). The beta coefficient of 0.336 means that when financial investments management increases by 1 unit, profitability of deposits taking Saccos in Nakuru Town increases by 0.336. Thus, null hypothesis (H₀₃) was rejected by accepting the alternative hypothesis (Hₐ₃) concluding that financial investments management has a significant effect on profitability of deposit taking Saccos in Nakuru Town. Roger (2010) reported that financial investments management with key aspect of assets allocation affects profitability level of the firm. The study recommended that financial institutions should invest in a combination of assets which are negatively correlated because this maximizes revenue (returns) and minimizes losses (risks).

Further it was established that there exists a statistically significant positive relationship between accounts receivables management and profitability of deposits taking Saccos in Nakuru Town (β = 0.256, p<0.05). Numerically, the 0.256 beta coefficient of accounts receivables management variable implies that when accounts receivables management increases by one unit, profitability of deposits taking Saccos in Nakuru Town increases by 0.256. The null hypothesis (H₀₄) was thus rejected by accepting the alternative hypothesis (Hₐ₄) that accounts receivables management have significant effect on profitability of deposit taking Saccos in Nakuru Town. A study by Divya, Simran and Vartika (2015) examined the effect of efficiency of receivables management, measured by debtor’s turnover ratio, in the commercial vehicle industry in India on the firm’s profitability. The findings indicated a significant positive relationship between accounts receivables management and profitability of the firm.
Table 13: Regression analysis coefficients

<table>
<thead>
<tr>
<th>Model</th>
<th>Unstandardized Coefficients</th>
<th>Standardized Coefficients</th>
<th>t</th>
<th>Sig.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>B</td>
<td>Std. Error</td>
<td>Beta</td>
<td></td>
</tr>
<tr>
<td>(Constant)</td>
<td>4.535</td>
<td>.523</td>
<td>8.671</td>
<td>.036</td>
</tr>
<tr>
<td>Loan performance management</td>
<td>.316</td>
<td>.302</td>
<td>.325</td>
<td>1.046</td>
</tr>
<tr>
<td>Fixed assets management</td>
<td>.206</td>
<td>.077</td>
<td>.118</td>
<td>2.675</td>
</tr>
<tr>
<td>Financial investments</td>
<td>.336</td>
<td>.058</td>
<td>.255</td>
<td>5.793</td>
</tr>
<tr>
<td>management</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accounts receivables</td>
<td>.256</td>
<td>.063</td>
<td>.237</td>
<td>4.063</td>
</tr>
<tr>
<td>management</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

a. Dependent Variable: Profitability of deposit taking SACCOs in Nakuru Town.

CONCLUSION

It can be concluded that loan portfolio yield had led to increased profitability of deposit taking saccos in Nakuru town. It was not clear whether effective management of the loan portfolio had enabled the Saccos increase their profitability and on whether risk control mechanism in place had enabled the Saccos to improve their profitability. It can be concluded that Product mix in the loan portfolio have not enabled the Saccos increase its profitability. Conclusions can be made that loan performance management has a significant effect on profitability of deposit taking Saccos in Nakuru Town.

It can be concluded that that the acquisition process for fixed assets has not led to increased profitability and maintenance approach taken regarding the fixed assets has not led to increase in profitability among deposit taking Saccos. Conclusions can also be made that it was not clear whether method of disposal for fixed assets had led to difference in profitability of deposits taking Saccos in Nakuru Town. It can be concluded that fixed assets management has a significant effect on profitability of deposit taking Saccos in Nakuru Town.

It can be concluded that financial investments were major component of the assets of the Sacco and that assets allocation mix for financial investments had led to improved profitability for the Sacco. The investment strategy adopted (active or passive investment strategy) on financial investments has increased the profitability of deposits taking Saccos. Conclusions can be made that financial investments management has a significant effect on profitability of deposit taking Saccos in Nakuru Town.
Conclusions can be made that transaction costs involved in accounts receivables affect the profitability of deposits taking Saccos, efficiency of accounts receivables management increases the profitability of deposits taking Saccos while the debtor's turnover ratio for the deposits taking sacco in Nakuru Town is not really at an ideal level. Accounts receivables management has significant effect on profitability of deposit taking Saccos in Nakuru Town.

RECOMMENDATIONS

In this study, some recommendations have been made to increase the profitability of deposit taking Saccos in Nakuru Town and in other financial institutions.

The Saccos should put more effort in encouraging their employees to come up with suggestions and useful decisions and endeavor to incorporate them into the organization’s decisions and policy with regard to Loan performance management, Fixed assets management, Financial investments management, and Accounts receivables management Practices.

Managers should increase the frequency and level of loan performance assessment due to the fact that it was found to be the most significant in enhancing deposits taking Saccos profitability. Every organization should endeavor to create a clear-cut loan performance evaluation process to ensure it is done in a way that enhances the profitability of the institution.

The study also recommends that the product mix in the loan portfolio be enhanced to avoid the risk of a particular loan category having a problem and leading to loan defaults for the deposit taking Saccos. The acquisition process for fixed assets should also be streamlined as it is also a major source of increased profitability. Another area that the Saccos should concentrate on is the efficient utilization of fixed assets.

The study further recommends that the manner of allocation adopted for financial investments in the Saccos be improved as well as ensuring that there is continuous expansion program for the financial investments. The transaction costs involved in accounts receivables should also be kept at a minimum as these also affect the profitability of the Sacco.

LIMITATIONS OF THE STUDY

Mugenda & Mugenda (2003) explain that limitations are aspects of a research that may influence the results of the study but over which the researcher has no control. During the research study the researcher encountered several challenges while issuing the questionnaire and collecting the findings.

For one, the respondents were unwilling to fill the questionnaire citing some form of intimidation or being reprimanded by their superiors if they have to provide sensitive information. Some respondents after being convinced of the confidentiality measures that the researcher
had employed cited that the filling of the questionnaire was time consuming and yet they had a lot of work to do.

Another challenge encountered by the researcher, was that in some Saccos some respondents were generally unwilling to fill the questionnaire as they had, 'nothing to gain upon filling the questionnaire.' In summary, most of the respondents would be adamant to fill the questionnaire citing confidentiality but after convincing them that they need not to write their names or that of the Sacco (as it were optional), they would go ahead and fill them.

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